



NineFeetTall
delivering positive change



Brandon Trust
Learning disabilities.
Living a life.

Brandon Trust

Brandon Trust provides various types of support to over 1,300 people with learning disabilities enabling them to achieve greater independence and improved lifestyles. Over the past few years Brandon Trust has experienced a truly extraordinary rate of growth and development resulting in more than a doubling of its turnover and staff. Brandon Trust realised that to sustain such phenomenal growth required a review of its organisational structure and systems. Nine Feet Tall was commissioned to assist the Executive Management Team and implement key areas of change that would enable them to meet their strategic objectives.

“Brandon had gone through a period of rapid change and faced a number of challenges that needed to be addressed. We worked with Nine Feet Tall to review and develop our infrastructure in line with the demands of our growth”,

Lucy Hurst-Brown
Chief Executive

Project Activities

1. Reviewed roles, responsibilities and activities of the Executive Management Team (EMT) running workshops to address challenges and highlight any key gaps.
2. Worked closely with the CEO, developing a job and person specification to support the recruitment process of a new Director.
3. Acted as Interim Head of Business Services for a 6-months period with responsibility for driving significant change within the ICT and Administration functions.
4. Developed an ICT Roadmap ensuring IT systems and infrastructure at Brandon Trust are robust, efficient and fit for purpose.
5. Provided training, coaching and transfer knowledge to the Business Systems Team equipping them with the right skills for the future.
6. Developed a standard project methodology for Brandon Trust based on Prince 2 and best practice principles, assisting staff to control project costs and focus on the delivery of real outcomes.

“Nine Feet Tall worked with us in true partnership and came up with a range of creative and cost-effective solutions to help us transform Brandon”